# Cayosoft + IGA/IAM: A Complete Identity Lifecycle Partnership

## Why IGA/IAM Alone Isn't Enough

Identity Governance & Administration (IGA/IAM) platforms are powerful for orchestrating identity creation and governance across diverse systems. However, they often fall short in key technical areas:

- **Automated risk propagation:** Mistakes from upstream sources (e.g., HR) can be instantly propagated across thousands of accounts without an undo mechanism.
- **Limited directory depth:** Most IGA/IAM platforms offer only basic integrations with Active Directory (AD) and Entra ID (Azure AD), which power 90%+ of enterprise identity access.
- **Resource fragmentation:** Applications and systems are often managed independently across IT silos, requiring deeper, directory-specific automation.

## Where Cayosoft Comes In

### Rollback & Change Reversal

Cayosoft Guardian enables **fast detection and rollback** of identity changes—even those executed programmatically through IGA systems—ensuring mistakes don't cascade.

> *"It's important to have a method of reversal, which IAM/IGAs do not offer. Cayosoft Guardian will quickly identify changes and provide easy rollback."*

### Directory-Specific Automation

Cayosoft Administrator extends what IGA/IAMs can do in **Microsoft AD and Entra ID** by handling the final, critical steps that IGA systems cannot natively manage.

- Completes identity provisioning with **granular policies.**
- Fills integration gaps without costly PSO-built custom modules.
- Avoids manual intervention by helpdesk or internal dev teams.

> *"No matter the IGA/IAM's limited integration... Cayosoft will programmatically complete the final steps and requirements."*

### Key Technical Benefits

| Capability | IGA/IAM Alone | IGA + Cayosoft |
|---|---|---|
| Real-time change rollback | ✗ | ✓ |
| Full AD + Entra ID provisioning | ! (Partial) | ✓ |
| No-code directory workflows | ✗ | ✓ |
| Reduction in PSO costs | ✗ | ✓ |
| Fast deployment & low maintenance | ! | ✓ |

### Use Case Fit

Perfect for organizations using IGA platforms like SailPoint, Saviynt, or Okta, but struggling with:

- Deep integration into Microsoft directory services
- High PSO costs for customization
- Identity rollbacks or remediation
- Manual helpdesk handoffs to "finish" user provisioning