

Microsoft Teams Management

Gain Control Over Microsoft Teams

Microsoft Teams provides flexibility and reconfigurable integration with SharePoint and Office 365 groups, which can also make Teams management complex and time-consuming. Cayosoft enables granular enterprise delegation, complete automation for the assignment of licensing and phone numbers, and monitoring and recovery for changes made within Microsoft teams. With Administrator and Guardian, secure and streamline your Microsoft Teams security and administration.

Secure & Automate Administration

Microsoft does not provide strict delegation over Teams management, which can lead to security and availability issues for this critical communications tool. Cayosoft automates adding and removing Teams members through a set of rules that can be triggered by events like user provisioning or user deprovisioning. As users join, change roles, or depart, their Teams are automatically and dynamically kept accurate.

Simplify Phone Number Management

Microsoft Calling Plans do not provide automated assignment of phone numbers and calling policies. Cayosoft automates assigning licenses, phone numbers, and calling policies. For enterprises that rely on third-party telephone service providers (PSTN providers), managing the pool of numbers and assigning those in Teams is difficult. Cayosoft manages the available phone numbers, reclaims numbers when users leave, automatically assigns the correct license, assigns the next available phone number, and assigns Teams user policies required for Direct Routing like the Teams voice-routing policy.

Cayosoft Solutions

Delegate Teams administration

Dynamically update Teams memberships

Automated number assignment for Microsoft calling plans

Complete direct routing phone number management

Monitor changes and recover Teams settings and policies

Enterprise visibility and reporting

Quickly respond to compliance requests

User certification of Teams with archive of obsolete Teams

Gain Enterprise Visibility into Teams

Microsoft provides no change monitoring for critical Teams settings and policies, yet the wrong changes to Teams can cause loss of chat data and availability problems for end users.

Change monitoring and rollback for Teams setting and policies

Keep administrators aware of issues that can impact Teams availability, helping to meet service-level expectations and keep users productive. When an undesired change is detected, Cayosoft can alert and roll back those changes immediately, preventing them from impacting end users.

Gain visibility of Microsoft Teams on an enterprise level

View Teams that were created, current Teams settings, Teams usage statistics, and empty ownership and membership. Report on all assigned phone numbers associated with Microsoft Teams and be alerted when available numbers are below a certain threshold.

Comprehensive inventory of your Teams environment

Make it easier to analyze for potential optimization, restructure, or to satisfy enterprise security admins or compliance auditors with Microsoft Teams reporting requests. Quickly scan all Microsoft Teams to find and report on little-used or unused Teams. Service owners may also elect to ask Team owners to certify that the Teams membership is correct and verify that the team is still needed.

Microsoft Teams Management – Simplified

Cayosoft brings administrative control and security to the chaos of Microsoft teams management. With Cayosoft automation is simple, saving you time and providing uninterrupted service for your users.

Cayosoft®

Management and Protection Suite

Security. Efficiency. Identity Protection.



Gain enterprise control over Microsoft Teams with the Management and Protection Suite. Purpose-built for modern Microsoft environments, the Management and Protection Suite, including both Administrator and Guardian, offers a complete solution for security and protection.

Cayosoft Features

- 12 month subscription license with support
- Access to the latest features and product upgrades
- Premier and Standard support with phone and online options for contact
- Access to the Cayosoft Support Center, including documentation, articles, case studies, and community discussions

Free Trial Available At: cayosoft.com/map-trial

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